

### **Investor Grievance Escalation Matrix**

<b>Details of</b>	<b>Contact Person</b>	<b>Address</b>	<b>Contact No.</b>	<b>Email Id</b>	<b>Working Days (Monday-Friday)</b>
Customer Care	Mr. Karan Padte	A-401, Mangalaya, Marol Maroshi Road, Andheri East, Mumbai-400059	022-61208000	<a href="mailto:support@vnsfin.com">support@vnsfin.com</a>	10 AM- 5 PM
Head of Customer Care	Ms. Sushma Shivanagi	A-401, Mangalaya, Marol Maroshi Road, Andheri East, Mumbai-400059	022-61208021(1)	<a href="mailto:investorgrievancel1@vnsfin.com">investorgrievancel1@vnsfin.com</a>	10 AM- 5 PM
Compliance Officer	Ms. Bhumika Makhija	A-401, Mangalaya, Marol Maroshi Road, Andheri East, Mumbai-400059	022-61208021(2)	<a href="mailto:investorgrievancel2@vnsfin.com">investorgrievancel2@vnsfin.com</a>	10 AM- 5 PM
CEO	Mr. Vikas Singhania	A-401, Mangalaya, Marol Maroshi Road, Andheri East, Mumbai-400059	022-61208021(3)	<a href="mailto:investorgrievancel3@vnsfin.com">investorgrievancel3@vnsfin.com</a>	10 AM- 5 PM

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI <https://scores.gov.in/scores/Welcome.html> BSE <https://bseindia.com/ecomplaint/frInvestorHome.aspx>, NSE: <https://investorhelpline.nseindia.com/NICEPLUS/> MCX: <https://www.mcxindia.com/InvestorServices/grievances/register-e-complaint> CDSL: <https://www.cdslindia.com/Footer/grievances.aspx>

Please quote complaint Service Ticket/Ref No. while raising your complaint at SEBI SCORES/Exchange portal.